



**Western Cape
Government**
FOR YOU

Health and Wellness



ACADEMIC STAFF SATISFACTION QUESTIONNAIRE

Dear Lecturer,

The questionnaire presented below has been prepared to measure your satisfaction about the activities and services of our Institution and to gather your feedback on our education system. Your responses will provide valuable insights as part of our Quality Management System and enable us to identify areas for improvement. We kindly ask you to complete the questionnaire thoughtfully, as your input is essential in enhancing the quality of our services.

All response will be evaluated anonymously, and your personal information will remain confidential. Thank you for your time and valuable contribution.

	SATISFACTION LEVEL			
	Satisfied	Neutral	Dissatisfied	No idea
Management and Participation				
1. Being a member of our college				
2. Being a member of our Department of Health and Wellness				
3. Criteria for academic appointment / promotion in our college				
4. The opportunity to express my ideas without any pressure				

5. Adequacy of the number of academic staff in your department				
6. Head of departments' taking academic staff's complaints into consideration				
7 Head of Campus' appraisal on my achievements				

8. Principal/Director taking academic staff's complaints into consideration				
9. Head of Department's appraisal on my achievements				
10. Registrar Academia taking academic staff's complaints into consideration				
11. Registrar Academia's appraisal on my achievements				

Education	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

12. Quality of the students admitted to our undergraduate programmes				
13. Number of the students enrolled in our undergraduate programmes				
14. Quality of the students admitted to our postgraduate programmes				
15. Number of students enrolled in our postgraduate programmes				
16. The appropriateness of time/course load allocated to the teaching activities in our college				

Communication	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

17. Our Principal/Director's communication and collaboration between the teaching staff of our college				
18. Our Head of Campus' staff communication and collaboration between the teaching staff of our college				
19. Our HOD's communication between lecturers and students of the College				

20. Ease of access to your supervisor.				
21. To be able to communicate easily with any department of our college				
22. Adequacy of our college web page				
23. Adequacy of our college's social media page				

Research	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

24. The adequacy of time allocated to research and publication in our college				
25. The adequacy of incentive mechanisms for research and publication in our college				
26. The adequacy of electronic data bases provided for research in our college				
27. Our college's providing adequate financial support for scientific research				

28. Compared to other universities, the adequacy of incentives in our college for participation to domestic/international scientific meetings and conferences				
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29. When determining new programmes to be opened in our college, the consideration of the changing needs in the field				
30. Our college's encouragement to interdisciplinary and multi-disciplinary work				
31. The adequacy of training for the trainers				
32. Our college's consideration of the needs of students with special needs				

Infrastructure	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

33. The cleanliness of the environment I work				
34. The adequacy of the number of the staff per rooms in the environment I work				
35. The efficiency of the conditioning system in the environment I work				
36. The sufficiency of safety measures (such as fire, natural disasters, security, services)				
37. The supply of equipment such as computer, printer, photocopiers				
38. Internet services				
39. Information Technology services				
40. Library and documentation services				

41. Construction-repair services				
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42. The adequacy of congress-meeting halls and venues				
43. The sufficiency of the staff dining room as a venue				
44. Adequate Parking lot				

Virtual teaching	LEVEL OF AGREEMENT			
	Agree	Neutral	Disagree	No idea

45. I am generally satisfied with the Virtual teaching system of our college.				
46. During the Virtual teaching, students actively participated in the lectures.				
47. In case I have problems with Virtual teaching, I can reach the IT manager.				
48. I can connect to the Virtual teaching system without any problems.				
49 I can conduct my lectures in Virtual teaching using my face-to-face education schedule.				
50. I can spare enough time to answer students' questions during synchronous lectures or after asynchronous videos.				

Professional Development	SATISFACTION LEVEL			
	Satisfied	Neutral	Dissatisfied	No idea

51. How satisfied are you with the professional development opportunities provided by the college?				
52. The training sessions and workshops offered by the college contribute to your growth as an educator.				

53. Accessibility of the professional development programmes provided by the college?				
54. Support provided by the college for further studies and career advancement.				
55. Sufficient opportunities at the college for mentorship and collaboration with colleagues to enhance professional development.				
56. The professional development programmes are effective in keeping you updated with current teaching methodologies and industry trends.				

GENERAL			
57. What is your overall level of satisfaction with our college?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
58. What is the level of meeting your expectations of our college?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
59. Do you see yourself as a part of our college?	Yes	Neutral	No
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

60. Provide recommendations as to how the WCCN can improve to meet your needs.